

Brand Guide 2020



BRAND



Who We Are

URBANARA is the one brand in the European homewares space to bring together quality, natural materials and fair pricing.

Founded in 2011

Focus on textiles

Price range: mid-high

Key markets: DACH & UK

Cosy Inviting Warm Natural Personal Liveable Stylish Casual Quality
Conscious Elegant On-trend
Organic



Brand Mission

The consistent Look & Feel of URBANARA throughout all touch points with the customer results in a high value of brand recognition.

Quality

At URBANARA, we create high-quality homewares to make the most of the most important place in life...each and every day.



Natural

We use the finest natural materials to create stylish, keep-forever homewares.

Because home – and what you put in it – matters.



Fair

Quality should have a place in every home. That is why we work directly with manufacturers to bring you high-quality homewares without the usual markup, at a fair price, always.



Natural materials

Wellbeing begins at home.
Therefore, we use only the finest natural materials to create homewares that help you live better, naturally.

High quality

Each of our collections is made according to the best possible crafting techniques, so you can buy a piece once, and love it forever.

Timeless designs

We believe your home is an extension of your personal style, so we create collections that will transcend seasons and trends.







Mission (What?)

We create high-quality homewares to make the most of the most important place in life... each and every day.

Vision (Where?)

As the inspirational brand for high-quality homewares, we want to enrich lives and homes all over the world.

Purpose (Why?)

Because home matters.

The philoshophy behind our products



We work directly with our manufacturers wherever possible to ensure that our products are made to the highest possible standards under the best possible conditions.

We constantly strive to educate ourselves on developments in materials, trends, and workmanship.

We value diverse cultures' knowledge of crafting techniques, and travel the world to find them.

We offer products that make economic, social, and environmental sense by seeking out certified suppliers and sustainable, clean materials.

Certificates

From socially conscious to environmentally friendly, many of our products are made according to strict certification standards.

Our manufacturers work alongside us to meet the criteria set by each certification body, and to make our products to the highest standard of quality possible.











When it comes to our products, our standards are second to none – so it's of the utmost importance that we choose to work with only the very best manufacturers out there. We strive to source the finest materials around the world, and seek out the most skilled craftspeople in each country to produce our collections every season.





Our Target Group

YOUNG, HIGHLY EDUCATED, AFFLUENT FEMALES

72% female customer base*

Over 50% of this group are aged between 25 and 44*

They are proud of their house, love to shop for homewares to decorate their own homes, take inspiration from magazines, Social Media, catalogues and offline shops in their city**

They are affluent and value the latest technology, e.g. 59% of URBANARA users use Apple mobile devices*, a long way above Apple's market share in DE; and they are in the market for fashion and jewelry, luxury shopping and travel (beach and snow)***

They value luxury travel***, culture, entertainment and education, with affinity segments Travel Buffs, Book Lovers and Art & Theatre well represented among the converters segment*

They value healthy living, sports and healthy eating (represented as affinity segments Green Living Enthusiasts, Cooking Enthusiasts, Foodies, Health & Fitness Buffs**)

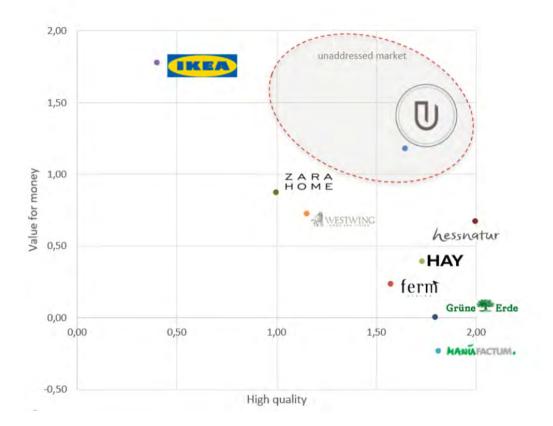
*Source: URBANARA Customer brand survey, 2020

**Source: Google Analytics, 2019

***Source: Google AdWords, All Converters Audience Insights, Feb 2020

Competitors

- ✓ Highly attractive and largely unaddressed market
- ✓ Brands with comparable price level sell lower quality
- ✓ Brands with comparable quality charge higher prices



LOOK & FEEL GRAPHICS

Graphic design and visuals create a cohesive look and feel, Imagery and Graphic teams work closely together

URBANARA Logo

The logo encompasses everything that URBANARA stands for. It is therefore important that the logo is perfectly legible and unobstructed.

As the core graphic element, the URBANARA logo should be included in all forms of communications.



The Logo

Symbol + logo type + \mathbb{R}

There are three elements to the URBANARA logo: the symbol, the logo type, the registered trademark symbol.

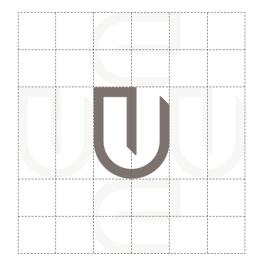
For the majority of graphic communications, all three elements should be employed.



Symbol

Registered Symbol

Logo type



The Logo

Variations

The URBANARA logo has three variations.

The main symbol is used in any online or offline communication only followed by exceptions in the situations described below.

The 'U' symbol is designed to support the brand name and already-branded communication. While the ongoing aim is to establish the 'U' symbol as an identifiable brand marker for customers, the only circumstance in which the 'U' logo should be used is when the brand and its name have already been clearly established.

The URL logos are secondary to graphics communications, and are reserved for assets where the main goal is to express that URBANARA is an e-commerce business.



URBANARA.de

URBANARA.co.uk

The Logo

Sizing & Minimum

When resizing the logo, it is important that the registered trademark is neither illegible nor overshadows the logo's other elements.

When using the URL logo, likewise consider that the line separating the 'U' and the logotype should be visible, without appearing too heavy.

Consequently, these elements should be scaled accordingly when resizing either logo.

We ask that these minimum sizes be strictly adhered to and only used when absolutely necessary.



Height 6 mm Remove "®" when used smaller than 15 mm

URBANARA.de

Height 4 mm Minimum width for seperation line 0.2 mm

Height 4 mm

Height 4 mm Minimum width for seperation line 0.2 mm

Placement

The logo can be placed on either a visual background or a solid coloured background.

Most importantly, the logo must always stand out strongly and clearly.







The Logo

Alignment

Retain a minimum area of space around the logo for it to be easily identifiable.

The 'U' component serves as the measurement of surrounding white space required for each of the logo iterations.

The logo is generally centered or has the feeling of being horizontally centred on a field.



The Logo

Don't do that!

Don't ever alter, tweak of mutilate the logo, see examples to the right.















Brand Colours

The URBANARA main colour palette contributes to visual and brand recognition. The remaining colour palettes are chosen to represent and ensure communicational coherency about a specific topics and seasonal events.

Colours

Primary colour

This URBANARA Grey is the main brand colour. This is to be used across all communication channels.

Spring / Summer 2020

Any additional colours used should draw from the complete URBANARA colour palette.

These colours are based on the seasonal product assortment, design trends as well as the visual look and feel of URBANARA's SS/20 Imagery.

Colours are used in all seasonal communication material across all media.



C:0 M:13 Y:13 K:64 Pantone 411 C/U #66605F



Colours

Web & CRM

The secondary greys, greens and reds are used for online channels.





We use certain typefaces in specific roles to provide a consistent, coherent look and feel, ultimately strengthening the brand.

Primary typeface

Optima LT Std is used for all headlines and titles.

The typeface is primarily used in lowercase to enhance the calmer feel to the brand.

- Note that ONLY in rare cases is the font used in capital letters.

Bold, Medium & Demi Italics are NOT used.

ABCDEFGHIJKLM NOPQRSTUVXYZ

abcdefghijklmnopqrstuvxyz













Secondary typeface

Proxima Nova is used for body copy

It is additionally used for T&Cs.

Can be used for subtitles in rare cased, yet this is to be determined on a case by case basis.

When used for subtitles, it should be presented entirely in uppercase.

Bold is not used.

ABCDEFGHIJKLM NOPQRSTUVXYZ

abcdefghijklmnopqrstuvxyz













Additional

Designers are permitted to experiment with additional typefaces to enhance and enliven marketing assets.

Mister K typeface is used for URBANARA handwritten expressions.

VincendHand II typeface used for URBANARA Sale Communications 2020.

VincendHand II typeface used for URBANARA Sale Communications 2020.

Crayon Crumble typeface used for URBANARA Kids communication.

MisterK Pro

Home is where the heart can laugh without shyness.

VincendHand II

Home is where the heart can laugh without shyness.

The chief

Home is where the heart can laugh without shyness.

Crayon Crumble

The quick br Home is where the heart can laugh without Shyness.

On some Newsletter channels, the brand font will not be displayed, but turn to web safe fonts.

Optima LT std is **Georgia**. Proxima nova is **Verdana**.

It is important to note that those fonts are only for our consideration and knowledge, they are not used in any URBANARA communication material.

Georgia

Home is where the heart can laugh without shyness.



Verdana

Home is where the heart can laugh without shyness.







Use of typography

With the exception of legal or disclaimer text, copy should not be used smaller than 9 pt online and 7 pt print.

Designers can adjust line heights, weights and kerning to maximise readability from case to case.

Copy can be placed on and over visuals, yet readability is always the priority and must have room to breath.

As a ground rule no more than 2 font types and max. 3 different sizes should be used within a layout.

Typography – Sale

Typography

Secondary typeface

The chief regular

font combined with

VincendHand II form

the sales headlines for

15% -15%

Optima LT combined with Mister K is the second way of displaying sales.

15% off

URBANARA terra







Illustrations & Icons

URBANARA uses illustrations & icons to enhance the understanding of the brand or a concept as well as to be able to express a subject fast.

URBANARA Icons

These icons are used only on the website.

The icons are all based on parts of the URBANARA logo.

Main Navigation Icons









Contact Icons













Other Icons

























Social Media Icons



































General Icons

General icons are produced in-house and others can be added according to need.

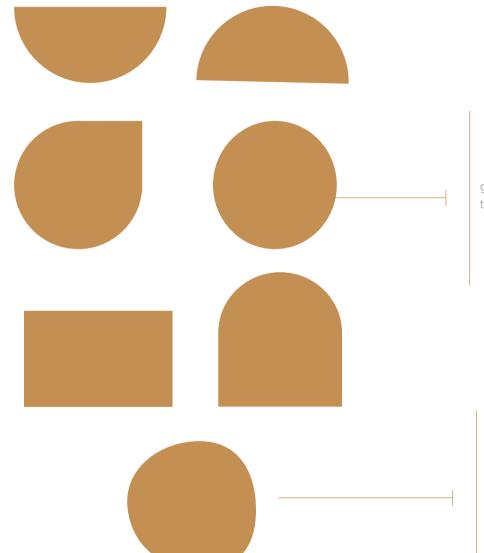


Indication / Symbols



Shapes

These shapes are used for print and digital media, as decorative elements, stickers, masks or background.



geometric shapes used like that (not rotated or altered)

organic shapes might be used for illustrations or stickers

Shapes - examples of use











Brush

URBANARA brushes are meant to look like watercolor and give a handmade feel. They are used for illustrations and shapes around all channels.



Illustrations

All Illustrations are created in-house

Cut out – collage feeling

Solid colours

Brushes







Artwork Posters







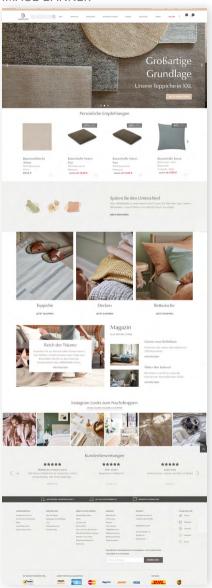


Homepage

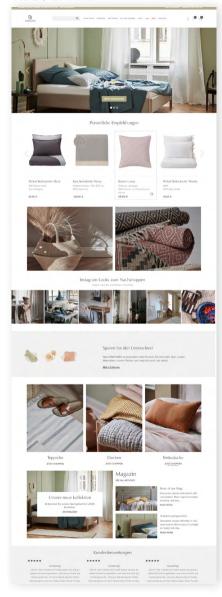
Key purposes of the URBANARA homepage: a) Attract, captivate and educate visitors on the brand b) Encourage to buy, and guide visitors to sales.

Designs of the homepage must accomplish a good first impression, send clear messages and encourage users to navigate further as well as provide fresh, attractive ontrend content in concept with the brand.

IMAGE BANNER



VIDEO BANNER



MOBILE





Newsletter

The URBANARA Newsletters are a strong and frequent way of communication with our customers.

Conventions concerning sizes, elements and fonts must be kept to guarantee consistency and brand recognition throughout all CRM assets.

Newslsetter

Newsletter Layouts

The Newsletter communication plays out in different types of designs.

Designs are adaptable and designers are allowed to play with designs to fit the message and intention that has to be communicated.

The types of newsletters frequently used are:

- a) story-telling
- b) product-focused newsletters
- c) launch and final hour newsletters
- d) retail newsletters



Hallo XXX.

Wir hoffen, Ihr neuer Teppich gefällt Ihnen und hat einen tollen Platz in Ihrem Zuhause gefunden. Unsere Teppiche sind unsere beliebtesten Stücke und ziehen für viele Jahre in ein Zuhause ein. Damit die Freude lange währt, haben wir hier ein paar Tipps, wie Sie Ihren Teppich am besten pflegen.



Perfekter Platz

Damit Sie sich lange an der schönen Farbe
Ihres Teppichs erfreuen können, sollte er
nicht direkter Sonneneinstrahlung
ausgsetzt werden. Besonders Jute
verändert dadurch ihren Farbton.



Die richtige Pflege

Regelmäßiges Staubsaugen sollte auf jeden Fall zur Pflegeroutine gehören, doch verwenden Sie keine rotierenden Bürsten.







SHOP NOW

Waffle bathroom trends









SHOP NOW

Sie haben Fragen zu den Auswirkungen von Corona auf Ihre Bestellung? Lesen Sie <u>hier</u> mehr zu den aktuellen Änderungen.





Nº 4 | 2020

A monthly bite of inspiring content, behind the scenes stories and highlights of the month.

With the first few weeks of the year behind us, we look ahead to spring and summer, and what the trends and treats in store are this season.

Behind the scenes SS20



Visiting Delhi, Varanasi, Bikaner and Moradabad, she saw two of our favourite rugs, Jindas and Beni, being produced by the hands of these experts, plus checked out some very exciting future additions to our furniture collection – watch this page!

URBANARA*



Wir feiern die Einheit und schenken Ihnen 20%* auf alles mit dem Code: EINHEIT20 Entdecken Sie die schönsten Designs für Ihr Zuhause.

SHOP SALE

TURN YOUR BATHROOM INTO THE PERFECT HOME SPA

Entdecken Sie die schönsten Designs für Ihr Zuhause:



Entdecken Sie die schönsten Sie finden Designs für Ihr Zuhause.



Affiliate Banners

Effective banner advertising has two main functions: branding and response. Designers have to aim at catching viewer interest without compromising the brand.

Key points are:

- a) using a small logo
- b) short and precise wording
- c) clear and strong visual material
- d) clarity on product or message

Affiliate Banners

Criteo & Display

URBANARA uses a psd-template to create Criteo & Display banners in all 6 sizes shown in the table.

Sizes

300x250 px 300x600 px 160x600 px 120x600 728x90 px 320x50 px















Print

Printed assets provide URBANARA with a tangible form of communication. The print is relevant for reaching and communicating to customers where online efforts aren't sufficient or online communication cannot reach.

General print assets

As print is tangible, designers have to consider the typical print requirements when designing – such as CMYK colours, image resolution 300 dpi, and outlines font.

Business cards 85 x 55 mm

Flyers:

DIN LANG: 210 x 100 mm DIN A6: 105 x 148 mm DIN A5: 148 x 210 mm

Posters:

DIN A1: 594 x 841 mm DIN A4: 210 x 297 mm DIN A3: 297 x 420 mm

Customized size: 610 x 910 mm Customized size: 400 x 500 mm

Find info in the print supplyer google doc; <u>Print Production</u>
Suppliers 2018













URBANARA Terra

URBANARA Terra consists of natural, sustainable designs made under ethical and conscious processes, with sustainability at their core. Terra products must fulfill at least one of these four criteria – made from organic cotton, untreated materials, recycled PET and fast-growing materials.

Terra Logos

The URBANARA Terra range is divided into these fours categories.

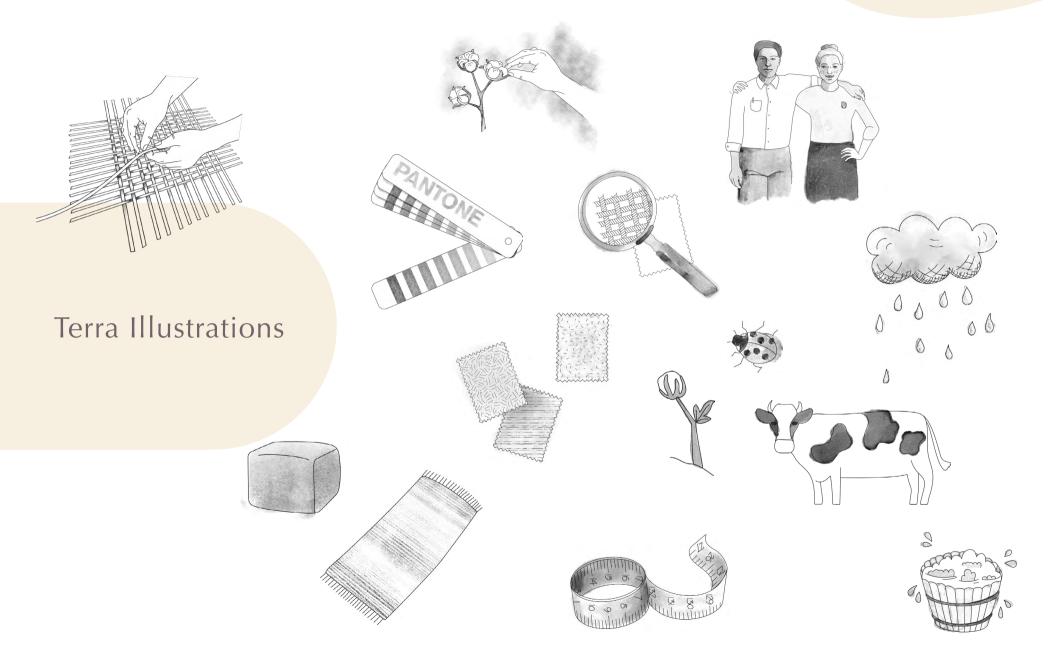
URBANARA 🕲 Terra













URBANARA Mini

URBANARA Mini is a natural, high-quality collection for the little ones.

Products & Stickers

The URBANARA Mini stickers are used on PLPs to differentiate the Kids' collection from 'regular' products. There's a dark and light version.



Manteigas Mini Percale Bedlinen Set

100% Organic cotton Silver grey

£39.00



Manteigas Mini Percale Bedlinen Set

100% Organic cotton White

£39.00

Dark Mode



Light Mode





Colours & Illustrations Style



Powder Pink #e7d2cc

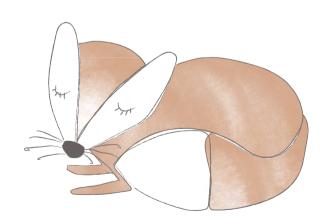


Aloe Green #c9cdc5



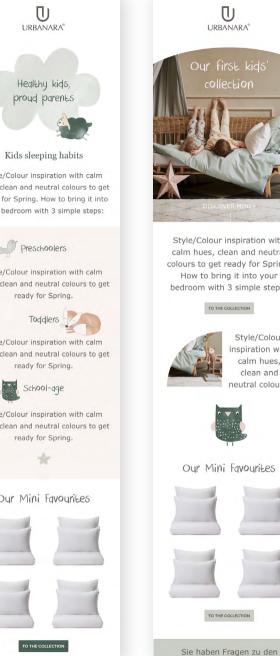
Pale Teal #4b6155

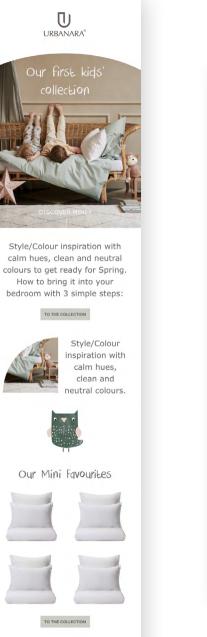




URBANARA Mini Online









LOOK & FEEL IMAGERY

Graphic design and visuals create a cohesive look and feel, Imagery and Graphic teams work closely together















Photos & Videos

Production

Products Images

Look & Feel

URBANARA Mood

Look & Feel

Natural light, soft shadows and highlights with a paper feel to them

A filmic, slightly desaturated, almost analogue look

Styling

Natural and relaxed without being messy

Lived-in but not busy

Focus on the textiles with respect to the nature of the materials





Props, Furniture & Flowers/Plants

Vintage, handmade pieces

No competitor or low-quality products

Art pieces, often made by the creative team

Natural plants and flowers that bring freshness without catching the attention

Human Interaction

Candid natural shots, no fake poses

Focus on the product and not on the model

Model always interacting/using the product

Faceless or with no direct look in the camera





Clean Images

2-4 images on a white background

Same images produced for each product type

Margin rules for all different product types/size, roughly proportional

Lifestyle Crops

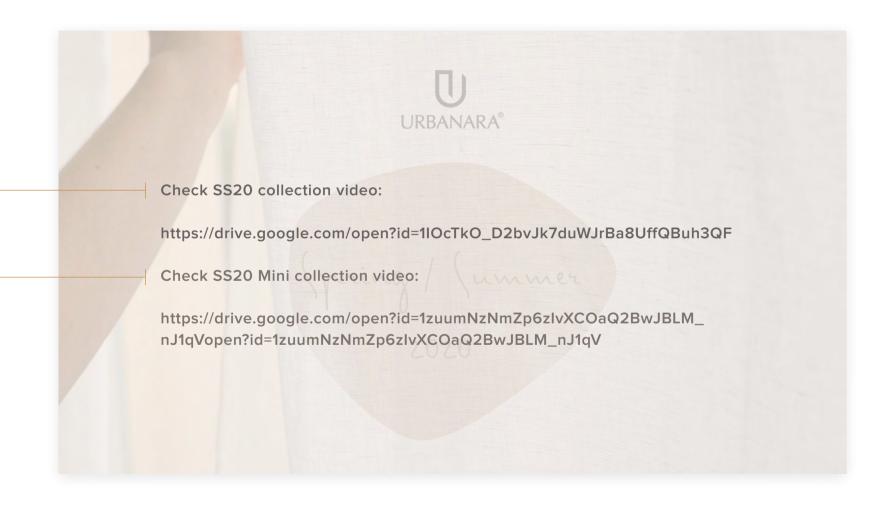
Crops from lifestyle images for all the products that were used in the lifestyle shoots

Small lifestyle shot in the studio for the most important categories (blankets and rugs)





VIDEO



TONE OF VOICE



How We Communicate

We place quality at the heart of our mission. We work with natural materials per standard. We create timeless designs. We put our customers and their home at the centre of our business.

We're emotional, enthusiastic, and authentic.

We speak to our customers like a friend and peer.

We make people feel special...
but we are not exclusive, we're approachable and open-minded.

We're grown up and sophisticated...
but we don't take ourselves too seriously.

We're conversational and social...
but we don't force it. We love sharing stories about what we believe in.

We're knowledgeable and passionate...
but we don't need to convince with long-winded explanations.

We're witty and playful...
but we don't make cheap jokes, rather amusing observations.

Magazin

Styling-Trends, Wohnprojekte, Ratgeber, Home Storys, Rezepte, DIY Ideen und vieles mehr zum Thema Zuhause und Wohntrends. Jetzt lesen und inspirieren lassen.



Beds haben wir das elegante und

t entworfen. Im Gespräch mit

Ein geschmackvoller Geburtstags-Brunch

Sie verdienen das Schönste an Ihrem Tag: Decken Sie Ihre Geburtstägstafel und versüßen Sie sich Ihren großen Tag mit dem leckeren Carrot Cake. Tipps in unsørem Geburtstags-Guide.

JETZT ARTIKEL LESEN »



Outdoor-Kollektion 2019

Der Sommer ist da und nichts fühlt sich besser an, als so viel wie möglich draußen zu sein. Genießen Sie die Saison stilvoll mit unserer Outdoor Kollektion 2019.

JETZT ARTIKEL LESEN »



mocado x URBANARA

am gezogen. Wir haben uns in en Wohnung umgesehen, um i sie inspiriert, und um einen ichtungsstil zu bekommen.



Interview mit Melanie @melanie.licht

Fashion-Label-Gründerin Melanie über Vintage-Kleidung, Nachhaltigkeit & Jute

JETZT ARTIKEL LESEN »



World Bee Day mit Cuddling Carrots

Passend zum Weltbienentag verraten uns Laura und Timon vom Foodblogger-Duo Cuddling Carrots zwei ihrer Rezepte mit Honig-Note.

JETZT ARTIKEL LESEN »



sie @dosieloves

Pflanzen-Fan Josie über Balkon-Liebe zur Natur...

JETZT ARTIKEL LESEN »

Muttertagsgeschenke



Ein Muttertagsgeschenk zu finden, war noch nie

einfach. In kleinen Anekdoten erzählen unsere Team-

Kollegen dieses Jahr, welche URBANARA-Produkte

sie ihren Müttern schenken werden und weshalb...

Interview mit Tina @tinasosna

Fotografin & Illustratorin Tina über Natürlichkeit & unbehandelte Materialien zuhause...

JETZT ARTIKEL LESEN »

URBANARA Journal

Inspirational tool:

- Helps increase brand awareness
- Aids Google ranking
- Increases site traffic

In the journal we cover:

Trend-based topic

Seasonal content

Tips, DIY recipes etc.

BRAND COMMUNICATION

How we create brand love



Social Media

Organic key channels: Instagram, Pinterest, Facebook Organic secondary channels: Houzz, Youtube, Vimeo, Twitter Influencer collaborations Brand partnerships

Press

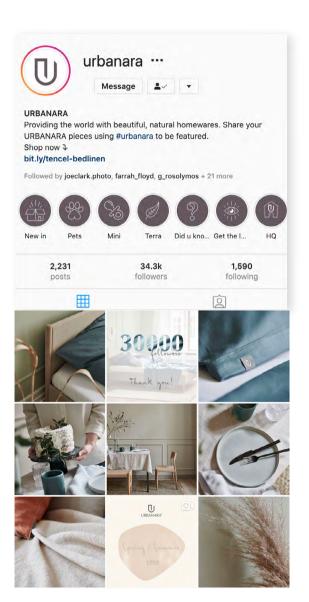
Print
Online
Paid press

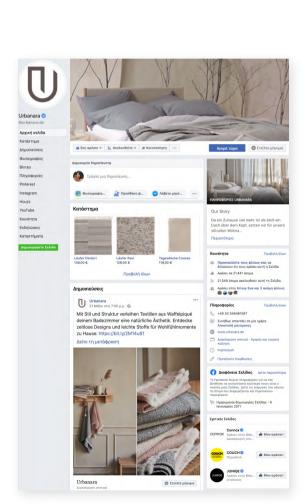
Events

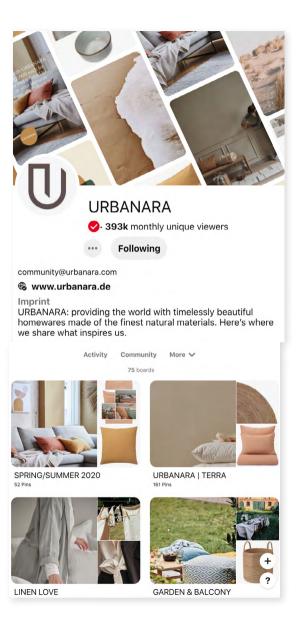
Press & Blogger Consumer Partnerships

Social Media

(O)









Social Media Rules

We aim to create a direct avenue through which to engage in conversation with our community. Across every social media touchpoint, both through visuals and copy, URBANARA's values should be upheld in a way that shows our community what we stand for and the type of brand we want to be in the world.

Tone of voice

No formal copy. Talk to followers like friends. Be witty, but sophisticated.

Images

Not too perfect. Keep it genuine. Show the semi-real life.

Content

Diversity is key. Follow trends. No dead ends.

Engagement

Trigger. Encourage. Inspire.

Reach

Tag. Hashtag. Geo-tag. Product tag.

Influencer Collaborations

360° Storytelling

These collaborations are a bit more complex as we not only aim for the outcome to be posted on Social Media but also be integrated with an editorial angle on our website.



@anna.cor - 47k followers

Channel-focused

Here we focus on collaboration partners where they and us can post their content on multiple channels.



@cateshill - 68k followers

Long-term

We mainly aim for long-term collaborations with a healthy mix of micro, mid-tier influencers and professionals from the interior sector.



@butiksofie 60k followers



@a.nnahawk 18k followers



@hejmelig 63k followers

Press







































Get in touch with us

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